

Occasionally some situations require SDI to adjust information previously submitted to VA for the GI Bill according to specific VA guidelines. This may include but is not limited to: When schedules update and/or when a student is withdrawn from a class after they have posted attendance.

This may sometimes lead to a debt owed back to VA, from the **student**, for an overpayment sent directly to the student.

SDI wants to ensure our Veterans know their options when these scenarios arise.

Please note: VA may not identify a debt until 30- 60 days After SDI has made any adjustments to the certifications.

Debt Relief Options:

Since the student debt would be with VA, the VA Beneficiary would need to make arrangements with Debt Management. Doing nothing could result in an unexpected benefit offset from future payments.

There is a **Debt Portal** for students: <https://www.va.gov/manage-va-debt>[Links to an external site.](#)

- VA Beneficiaries can log in to view Balances and Debt Management Center Letters

Debt Management phone number for students 800-827-0648

Or to request one of the below options in writing: <https://ask.va.gov/>[Links to an external site.](#)

Student Options for debts to VA:

- Pay in full
- Request a Repayment Plan
- Reduced Benefit Offset
- Dispute the debt – Documentation of mitigating circumstances will help

If a VA Beneficiary is experiencing financial hardship – Debt Management can provide continued relief options:

- Request debt forgiveness through the waiver process
- Submit a compromise offer to settle the debt for less than the total amount
- Request a temporary hardship